



Customer Review:

Fiona from Australia

July/ August 2018

Tour: Organised Private Travel
(Bhutan)

1. How would you describe your overall level of satisfaction with Bushido as your tour operator?

1 - Unacceptable 2 - Poor 3 - Average 4 - Good 5 - Excellent

"Bushido were professional, proactive and helpful throughout the entire process of our trip, from enquiry to booking, during and cessation. No question was too small to be asked and communication was excellent. Wouldn't hesitate to use them again."

2. Local Guide satisfaction rating:

1 - Unacceptable 2 - Poor 3 - Average 4 - Good 5 - Excellent

"Tshultrim our guide was so knowledgeable in all areas of Bhutanese culture we had a holiday and an educational experience. His experience was evident and we felt far surpassed other guides we saw and heard. He was always happy to answer the constant questions from our two daughters about plants, religion, dogs, cats, whatever they threw at him! As well as being a fantastic guide he was incredibly caring and helpful, always checking we were okay, helping to carry bags and letting us know what we needed for different hikes. We now consider him a friend."

3. How would you rate your package in terms of value for money?

1 - Unacceptable 2 - Poor 3 - Average 4 - Good 5 - Excellent

"We had always wanted to go to Bhutan but thought it too expensive. Then when we did the sums because the rate is all food, accommodation, transport and entry fees it actually worked out similar to a week in a resort in Bali with the bonus of getting to see amazing sights and have incredible experiences. It is excellent value for money."

4. How would you rate the accommodation against your expectations?

1 - Unacceptable 2 - Poor 3 - Average 4 - Good 5 - Excellent

"The hotels far surpassed our expectations. Clean, free wifi and incredibly spa-

cious . Some of them the size of expensive suites in luxury hotels. The staff at each place were so friendly and helpful.”

5. Please give us your comments on the transport included in your package:

1 - Unacceptable 2 - Poor 3 - Average 4 - Good 5 - Excellent

“We had a large sized mini van for the 4 of us so we were extremely comfortable throughout the trip. After a days walking we had space to spread out and sleep on the longer drives. Our driver Tshewang was fantastic. We drive a lot in Australia on long trips and in difficult terrain but we were impressed with his skill and care and consideration for safety and passenger comfort. A lovely guy and extremely helpful and friendly too.”

6. Please tell us your thoughts on the meals included during your tour:

1 - Unacceptable 2 - Poor 3 - Average 4 - Good 5 - Excellent

“After a long days hiking the food was always plentiful, varied and delicious . It was no problem for our two daughters to find several things they liked. Breakfast was always plentiful to start the day with several choices and options and lunch was always with many cooked dishes. We were never hungry!”